



Terms and Conditions for the Glamping Tent Wilgenhart 🌿 🏠

These terms and conditions apply to all bookings of our Glamping Tent. By making a reservation, you agree to the following terms.

1. General Information

- The Glamping Tent is suitable for up to **6 people**.
- The tent is fully equipped with a kitchen, bathroom, three bedrooms, and all necessary amenities for a comfortable stay.

2. Reservation and Payment

- **Reservations** can be made through our website or via phone/email.
- **Full payment** is required for the reservation.
- **Cancellation:** The following cancellation terms apply:
 - Up to **7 days before arrival**: You can rebook to a different date.
 - Less than **7 days before arrival**: No refund.

3. Check-in and Check-out

- **Check-in:** From **3:00 PM** on the arrival day.
- **Check-out:** By **10:00 AM** on the departure day.
- If you wish to check out later or check in earlier, please **contact us in advance**. We will try to be flexible, but this depends on availability.

4. Use of the Glamping Tent

- The Glamping Tent is intended for **touristic use only**.
- It is **not allowed** to use the tent for commercial purposes, events, or parties without prior written permission.



- Guests are required to leave the tent **clean and tidy**. This means removing trash, cleaning the kitchen, and placing bedding in the provided bags (see end-of-stay cleaning).

5. End-of-Stay Cleaning

- **End-of-stay cleaning** is expected to be done by the guest. This means the tent should be left in the same condition as upon arrival (see end-of-stay cleaning instructions).

6. Deposit and Security

- A **security deposit of €100** is required for damage or loss of property. The deposit will be refunded within **14 days after departure**, provided the tent is left in good condition.
- If **kitchenware** or other **items** listed in the tent are missing, the cost will be deducted from the deposit.
- If there is damage or additional cleaning required, the deposit may be fully or partially withheld.

7. Pets and Smoking

- **Pets** are not allowed in the Glamping Tent.
- **Smoking** is not permitted inside the tent or in the animal enclosures. We kindly ask that you smoke outside the enclosure to avoid disturbing the animals.

8. Liability

- The owner of the Glamping Tent is **not liable** for any loss, damage, or injury to guests or their belongings during their stay.
- Guests are responsible for following the **house rules** and must behave **respectfully** towards the environment and other guests.



9. Feeding Animals and Activities

- **Feeding animals** is possible in the morning. Please check in at the reception if you would like to help feed the **alpacas, cows, chickens, goats, sheep, pigs,** and **rabbits**. You can also help with **poop-scooping** in the enclosure and stalls.
- **Activities** can also be inquired about at the reception. We have a brochure rack with **free cycling and walking routes** as well as **local activity suggestions**.
- The Glamping site offers recreational opportunities such as hiking, biking, and day trips to nearby attractions like **Efteling** and **Beekse Bergen**.

10. Changes to the Terms

- The owner reserves the right to modify the terms and conditions at any time. **Changes will be published on the website** and apply to new bookings.